

# HUNGER IN PARADISE?

Sustaining  
Kupuna:  
An Overview of  
Elderly Nutrition  
Services  
On Kaua`i

By:  
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Kaua`i Economic Opportunity, Inc.  
Congressional Hunger Center

# HUNGER IN PARADISE?

## Sustaining Kupuna: An Overview of Elderly Nutrition Services on Kaua`i

Amelia Forrest Kaye is a Bill Emerson National Hunger Fellow, representing the Congressional Hunger Center (Washington, D.C.) who was placed at Kaua`i Economic Opportunity, Inc. (KEO) in Lihue, Hawai`i. KEO is one of the largest non-profit organizations on Kaua`i working to end the effects of poverty in the community. She worked with KEO Nutrition Services to find innovative and effective ways to address issues of food security facing the elderly population of Kaua`i. This Hunger Free Community Report describes the highlights of her projects:

### **Case Study**

- Amelia worked as case-manager for the Meals on Wheels program, completing home-visits across the island to assess her homebound clients' financial, medical, transportation, and nutritional needs.
  - a. She completed 40 home-visits in two months.
- This case study is intended to provide context on the diversity of Kaua`i's seniors and the unique characteristics of the community.

### **YOU CAN! A Safety and Readiness Guide for Kaua`i Seniors**

- Amelia worked on behalf of KEO and collaborated with Kaua`i County Civil Defense, the Kaua`i County Agency for Elderly Affairs, the Hawai`i Red Cross, and other leaders in the emergency-response community to create a disaster-preparedness guide tailored to the elderly population.
- This guide is designed to provide thorough, accurate information about personal safety and readiness in an easily-accessible style.
- The intention is to empower seniors and people with disabilities through knowledge, not fear. Kaua`i is vulnerable to unpredictable weather conditions, but it is important to emphasize the tasks the elderly CAN complete in order to prosper.
- Above all, the guide promotes communication and community involvement. It teaches the value of maintaining contact with friends, family, and public-service agencies, and how these contacts can improve daily quality of life *and* assist in emergencies.

## CASE STUDY

Auntie Kaleiohi is homebound, but she feels like a stranger in her own home. She retires each night at dusk in order to avoid her son, who will likely return home after sundown under the influence of alcohol and narcotics and in a foul mood. Like much of the elderly population, she is vision and hearing impaired—a blind left-eye and complete loss of sound perception in her right ear—but her daily physical suffering results from severe arthritis in her back and hips. This pain inhibits her ability to shop for food, cook, clean, bathe, and maintain her house—in other words, it prevents her from the activities of daily living that symbolize independence and self-sustainability. She is lonely and depressed, yet suspicious of assistance, fearing manipulation and abuse. Auntie Kaleiohi perseveres through difficult circumstances. Unfortunately, her situation is not uncommon.

Auntie Kaleiohi was referred to the Meals on Wheels (MOW) program because, aside from the other social and medical conditions with which she coped daily, her nutritional health was failing. I met Auntie Kaleiohi while working as case manager for Kauaʻi Economic Opportunity, Inc (KEO), the non-profit anti-poverty organization that coordinates MOW. She forlornly explained to me that, on the rare occasions when her older son (who is employed full time and providing for a large family of his own) set aside extra time to drive her to the grocery store—and when she felt healthy enough to leave the house—she often could not afford fruits and vegetables. Her diet consisted solely of canned foods with high sodium and fat content that were contributing to her already dangerously-high blood pressure and high cholesterol. Since joining MOW, not only has her nutrition improved, but her knowledge and enjoyment of healthy foods have been enriched. She has requested that her son buy her more vegetables, and I persuaded her to try the brown rice that she receives for lunch (A month later she was finally convinced. She now says it is *ono*—the Hawaiian word for delicious).

When I first arrived at Auntie’s house, she was very embarrassed at my presence. She did not want her abusive son or her neighbors to know that a public-assistance worker was visiting her home (She even suspects that her family does not invite her to large gatherings because they are embarrassed by her poverty). She soon learned to trust me, but scoffed when I suggested food stamps as a way to alleviate some of her financial pressures. The EBT card, she explained, is a black mark on one’s reputation. Word travels quickly via the “coconut wireless” in the small community of Kauaʻi County, and people judge.

Most of my clients are trapped within these conflicts of failing health, financial concerns, family relations, and shame. Often there is no easy answer. Many seniors, upholding the pride and the values from past generations, would rather starve than receive public assistance. Some prefer dignity to longevity.

Even so, the community assistance programs of Kaua`i are working to overcome this stigma. KEO's Meals on Wheels program serves hot, home-delivered lunches to over 300 low-income homebound seniors like Auntie Kaleiohi five days a week. To complement these nutritious and culturally-diverse meals (representing native Hawaiian, Portuguese, Filipino, Japanese, Chinese, Korean, and traditional American cooking styles) served throughout the work-week, the Nutrition Services program of KEO provides home visits by a case manager to assess each client's financial, medical, transportation, and nutrition needs. The home visits that I have completed provide color, depth, and warmth to the poverty statistics that describe Kauai's *kupuna* (elderly). Each story and wrinkled smile demonstrates a unique set of experiences that transcend the needs that many clients share.

In spite of these difficult personal conflicts which require attempts at solutions that encompass cultural and generational dynamics unique to this island, KEO has the potential to slowly change attitudes. For homebound clients, it is a blessing to receive prepared meals delivered daily to their door-step. Many look forward to their interactions with the meal delivery drivers—brief socialization and a smile to brighten their day. Moreover, we hope, with the addition of needs-assessment home-visits, to provide tools to counter the negative spiral of poverty and to offer new paths to those who feel they are at the end of the road. Auntie Kaleiohi—like all of her peers—deserves to feel comfortable, safe, and healthy in her own home. We work to bring not only dignity *and* longevity, but above all, quality to her life.

POTO AU PITO  
Tongan

¡PUEDES!  
Spanish

HIKI NO  
Hawaiian

KOMAROÑ  
Marshallese

MABALIN  
Ilocano

你可以  
Chinese

# YOU CAN!

## A Safety and Readiness Guide for Kaua`i Seniors

2007

PUWEDE  
Tagalog

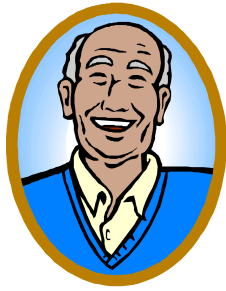
당신은 할 수 있다  
Korean

“EN KOPWE”  
Chuckese

できる  
Japanese

VOCÊ  
PODE

By:  
Amelia Forrest Kaye  
Kaua`i Economic Opportunity, Inc.  
Congressional Hunger Center



# YOU CAN... Be Prepared!



YOU CAN make every day a great day! You can talk story with the people you love. You can learn a new fact or a funny joke. You can do a favor for a friend or family member. You can eat tastier, more nutritious foods. You can work to improve your health. You can smile!

YOU CAN be prepared! Just before canoe paddlers dip their paddles into the water, and just before hula dancers begin their performance, they say *ho`omākaukau*—a Hawaiian term for “get ready.” Life on Kaua`i means knowing that this beautiful garden island is sometimes vulnerable to changing weather conditions. Mother Nature is unpredictable but you can learn what to do to be ready. You can take responsibility for your safety. You can *ho`omākaukau*.

This is a guide to help you prepare. YOU CAN share it with your family and friends. Read on to discover the easy things that YOU CAN do today to keep yourself safe, happy, and ready.





# YOU CAN... Find What You Need!



- Be Prepared .....1
- Find What You Need.....2
- Get a Whistle and Flashlight.....3
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*Amelia Forrest Kaye is a Bill Emerson National Hunger Fellow who worked at Kaua`i Economic Opportunity, Inc. to find innovative ways to address the needs of Kaua`i’s elderly population. She intended this guide as a way to disseminate important disaster preparedness information and thereby empower people with knowledge.*

# YOU CAN...

## Get a Whistle and Flashlight!

### YOUR FLASHLIGHT WILL HELP WITH MORE THAN JUST FINDING YOUR WAY.

- Use this simple code to communicate: 1 flash for “Yes”, 2 flashes for “No”, 3 flashes for “Help!”
- Flashlights are very effective at getting someone’s attention, or directing traffic
- Use flashlights to see AND TO BE SEEN.



A whistle and flashlight give anyone their own personal alerting & warning system.

#### Use a flashlight for:

- Being seen/ getting attention
- Seeing in the dark
- Communication device
- Guidance device

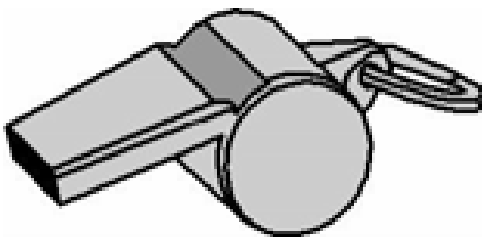
#### Use a whistle to:

- Call for help
- Give a warning
- Stay in communication
- Signaling device

### A WHISTLE IS ALSO A VALUABLE COMMUNICATION TOOL.

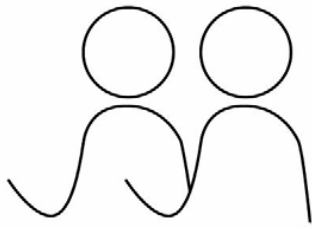
- The same code works for whistles: 1 blow for “Yes”, 2 blows for “No”, 3 blows for “Help!”
- A whistle’s sound will carry much further than your voice, and it will last longer
- Use a whistle as a warning signal

***You can carry a flashlight and a whistle with you at all times! Get a keychain-sized pair to fit in your pocket. Be sure to get LED flashlights for a long battery life!***



Source: CARD (Collaborating Agencies Responding to Disasters) (510) 451-3140





**YOU CAN...**  
Know whom to call!



## 1. HAVE A BUDDY

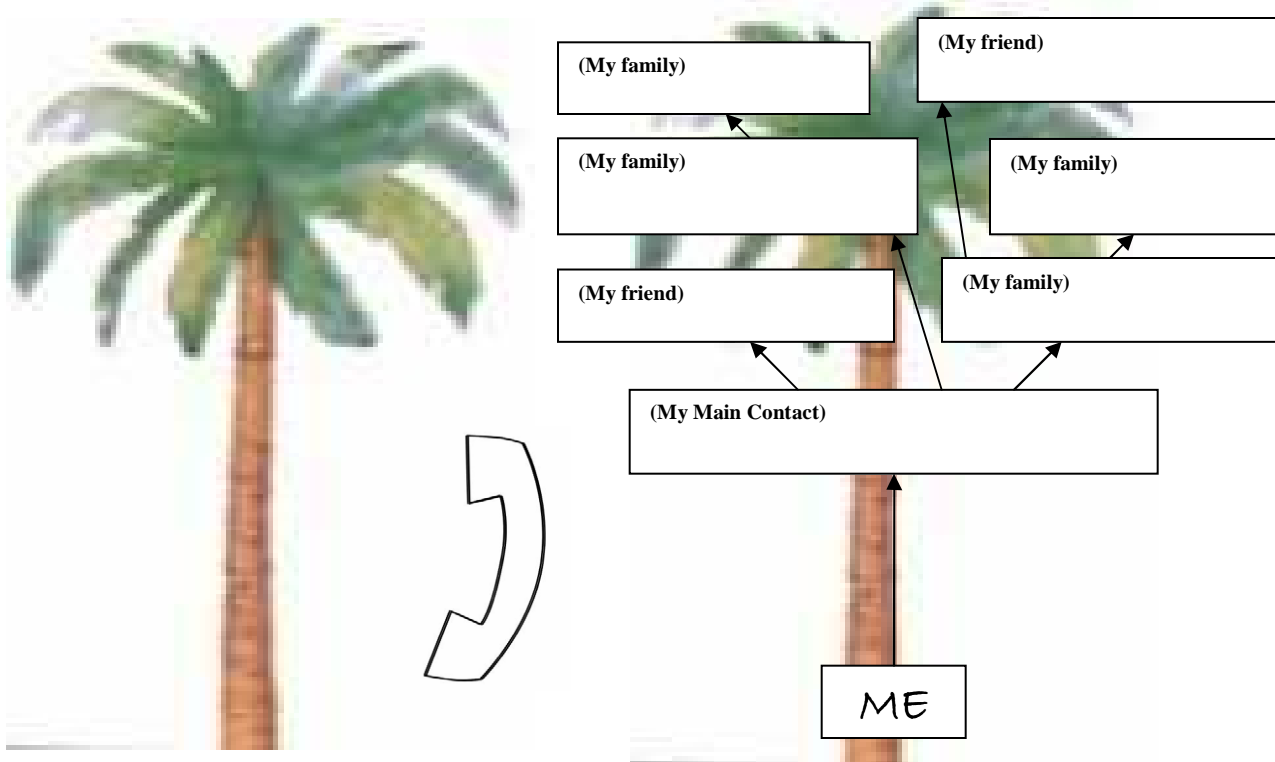
Ask a friend, neighbor, or family member to be your check-in buddy. Find someone who will agree to call you every day to check in on you...if you ever miss the phone call, they will come looking to make sure you're safe.

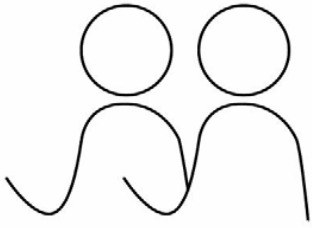


|  |
|--|
| MY BUDDY'S NAME _____<br>MY BUDDY'S PHONE NUMBER _____ |
|--|

## 2. MAKE A SAFETY TREE

Think about the people you care about - and the people who care about you. List the names and phone numbers of the most important people to call (Include an off-island friend). Pick one person to be your main contact and let everyone know who it will be. This way, everyone will know whom to call to find out if you're all right.





**YOU CAN...**  
Talk to Community Agencies



**Kaua`i Economic Opportunity, Inc. (KEO): (808) 245-4077**  
Financial, housing, employment, and nutrition services

**Kaua`i County Agency on Elderly Affairs: (808) 241-4470**  
Information on senior resources and community outreach

**Kaua`i Civil Defense Agency: (808) 241-1800**  
Federal, state, and local disaster preparation, evacuation, and response

**Kaua`i County American Red Cross: (808) 245-4919**  
Disaster preparedness and response services

**Kaua`i District Health Office: (808) 241-3614**  
Public health assistance

**Adult Mental Health Division Access Line: (800) 753-6879**  
Department of Health Emergency Services for Crises

**Kaua`i County Transportation Agency: (808) 241-6410**  
Kupuna Care door-to-door bus transportation

**YOU CAN...**  
Make your home safe!

## **A Safe Home Is a Happy Home**

### **6 STEPS TO KEEP YOUR HOME SAFE**



**CLEAR** the clutter from hallways and exit paths.

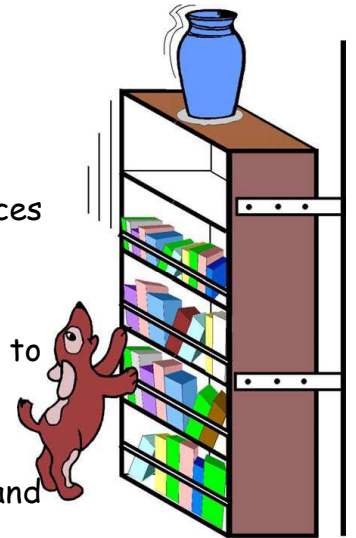
**MOVE** heavy furniture away from couches, beds and places where people sit or sleep.

**INSTALL** latches on kitchen cabinets and drawers to secure contents inside.

**STORE** all flammable objects away from the stove and electrical appliances.

**PLACE** fragile items away from the edges of tables and shelves.

**REMOVE** electrical devices, such as hair-dryers, shavers, and electric toothbrushes, from water sources, such as showers and sinks.



What if the furniture is too heavy for me to move?

Ask your strong grandchildren for help!

Source: CARD (Collaborating Agencies Responding to Disasters) (510) 451-3140

# YOU CAN... Shut Off Your Gas!

Find your propane tank and the gas shutoff valve, and learn how it works.

**After an emergency or accident, shut off your gas IF you:**

## HEAR IT



A hissing noise

It sounds like air leaking out of a balloon!

## SEE IT



Dirt blowing



Flames or smoke coming from the ground

## SMELL IT



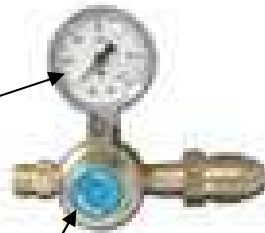
Odor of gas

Gas smells like rotten eggs!

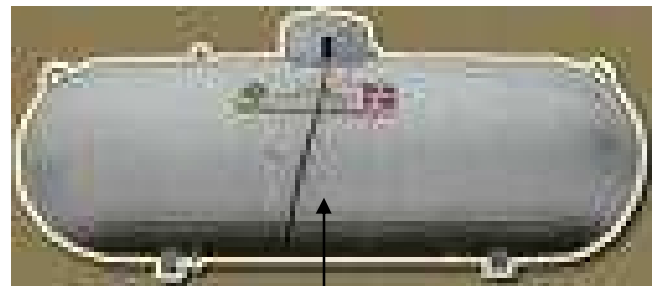
**REMEMBER: DO NOT TURN YOUR GAS BACK ON!**

Only the Gas Company can do so safely.

**Propane Gas Meter**



**To turn off your gas, turn this handle to the left**



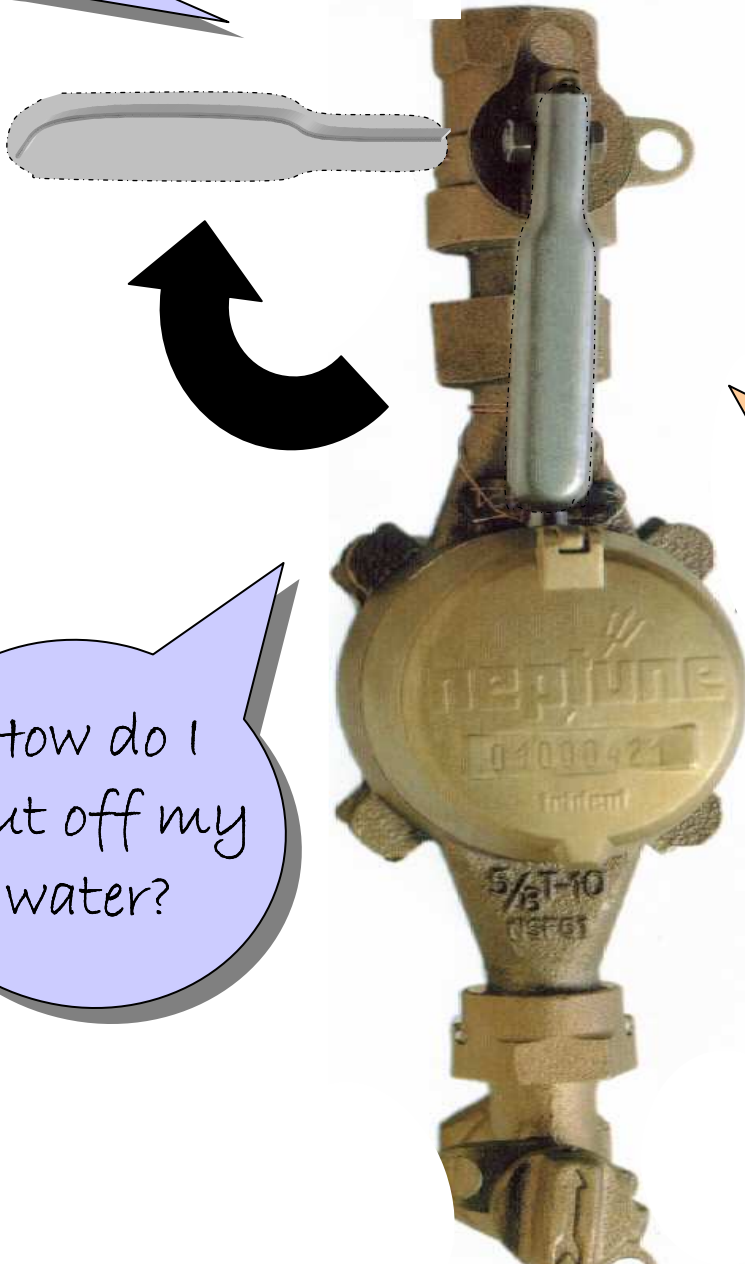
**Propane Gas Tank**

Source: The Gas Company, Kaua'i Branch (808) 245-3301

Where is my water meter located?

## YOU CAN... Shut Off Your Water!

It's in a box outside where your front yard borders the street.



How do I shut off my water?

Rotate this metal bar clockwise, so it is at a right angle to the water meter



**Remember: Each step you take adds to your safety!**

Source: Kaua'i County Department of Water (808) 245-5444

# YOU CAN... Shut Off Your Electricity!

## FIND THE LOCATION OF YOUR METER BOX

To shut off your MAIN BREAKER locate your box on the outside of your home - sometimes attached to your home, sometimes located elsewhere on your property.

Your main breaker is usually located under the metal cover of your electric meter box.



Turn switch to "OFF" position.



*The power of human connections®*

Sources: Kaua'i Island Utility Cooperative (808) 246-4300  
US Department of Homeland Security [www.ready.gov](http://www.ready.gov)

What's  
"Shelter-in-  
place?"

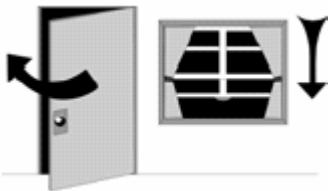
## YOU CAN... Shelter-in-Place!

It's how to stay  
safe inside  
your home!

**If instructed to, if you hear warning sirens,  
or if you cannot leave your home,  
you can shelter in place!**



- SHELTER: Go inside the nearest building on high ground, away from the coast, to find protection from the outside.



- SHUT - Close all doors and windows.
- LISTEN – to radio and TV or for public announcements.



- Close all vents. *Keep inside air in and the outside air out.*
- Cover mouth and nose with a damp cloth or dust mask.
- Turn off all motors and fans. *Non-moving air is best. Turn off anything that creates wind, generates extra heat, or could generate sparks.*
- When possible, choose a room with bathroom facilities and water. *Bring your emergency supplies to prepare to shelter-in-place for several hours.*
- Select a room with as few windows as possible. *Think of each wall as a blockade, protecting you from the outside. Seal any cracks or spaces with damp towels, duct tape or other barriers.*
- Remain sheltered until the "all-clear" radio message is given.

Sources: Kaua'i Civil Defense Agency (808) 241-1800  
CARD (Collaborating Agencies Responding to Disasters) (510) 451-3140



**YOU CAN...**  
Create an Evacuation Plan



Talk with your family and friends. Plan a nearby location where you can all meet in the case of an evacuation.



If you hear an **EMERGENCY SIREN**, turn on your radio or TV for more information.



## SHELTERS

|  |  |   |
|--|--|---|
| <p><b><u>Evacuation Zone #1:</u></b><br/><b><u>Waimea-Kekaha</u></b><br/>Kekaha Elementary School<br/>(Not for Tsunami)<br/>8140 Kekaha Rd. Kekaha</p> <p>Waimea Canyon Elem. &amp; Inter.<br/>9555 Huakai Rd. Waimea</p> <p>Waimea High School<br/>9707 Tsuchiya Rd. Waimea.</p> <p><b><u>Evacuation Zone #2:</u></b><br/><b><u>Koloa-Lawai-Kalaheo-Ele`ele</u></b><br/>Koloa Elementary School<br/>3223 Poipu Rd. Koloa</p> <p>Eleele Elementary School<br/>4750 Uliuli Rd. Ele`ele</p> <p>Kalaheo Elementary School<br/>4400 Maka Rd. Kalaheo</p> | <p><b><u>Evacuation Zone #3:</u></b><br/><b><u>Lihue</u></b><br/>Kaua`i Community College<br/>3-1901 Kaumuali`i Hwy.</p> <p>Kaua`i High School<br/>3577 Lala Rd.</p> <p>King Kaumuali`i Elementary School<br/>4380 Hanama`ulu Rd.</p> <p>Convention Hall<br/>4191 Hardy St.</p> <p>Wilcox Elementary School<br/>4319 Hardy St.</p> | <p><b><u>Evacuation Zone #4:</u></b><br/><b><u>Kapa`a</u></b><br/>Kapa`a High School<br/>4695 Mailihuna Rd.</p> <p>Kapa`a Elementary School<br/>4886 Kawaihau Rd.</p> <p>Kapa`a Middle School<br/>4867 Olohena Rd.</p> <p><b><u>Evacuation Zone #5:</u></b><br/><b><u>Princeville-Kilauea</u></b><br/>Kilauea Elem. School<br/>2440 Kolo Rd.</p> <p>Kilauea Neighborhood Ctr.<br/>2460 Keneke St.</p> |
|--|--|---|

Source: US Department of Homeland Security, [www.ready.gov](http://www.ready.gov);  
Kaua`i Civil Defense Agency, (808) 241-1800



What's a "Go Kit?"

## Create a Go Kit!

It's a personal safety kit you can carry. Just grab it and go!

### Your Personal Go-Kit Top Twelve!

Keep a "Go-Kit" in your home, work, and car — if an emergency strikes, you just pick up the kit and GO! Here is a list of the top twelve items that should be in your bag:



**Food**

**Water**

**Clothes**

**Flashlight**

**Whistle**

**Duct Tape**

**Garbage Bags**

**Radio and Batteries**

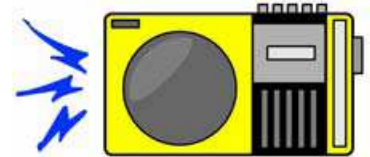
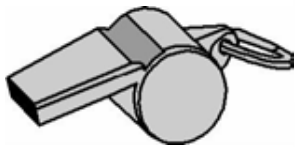
**First Aid Kit**

**Identification Papers**

**Pillow and Blanket**

**Personal Support Items**

(i.e. medication, eyeglasses, hearing aid)



Put your Go-Kit in a water-safe bag or container so it doesn't get wet!



Sources: CARD (Collaborating Agencies Responding to Disasters) (510) 451-3140  
Hawaii Red Cross, (808) 245-4919



## YOU CAN...

### Gather Supplies for your Go-Kit

#### Water:

Keep several small packets instead of one large bottle.



#### Food:

Pick foods that you like! Choose items that do not need to be cooked. Make sure to store a can opener! Or buy flip-top cans.



#### First-Aid Kit:

Include band-aids, anti-bacterial ointment, and sterile alcohol swabs.

#### Essential medications/eyeglasses/hearing aids:

Store an emergency supply of medication in your go-kit.

Write down the dosage schedule so you don't forget!



Keep a spare pair of eyeglasses, hearing aids (and their batteries!) and medical prescriptions. Know where you store your cane, walker, or wheelchair, so you can access it quickly when needed.



#### AM/FM radio (with extra batteries):

Small, battery-powered radios are the least expensive.



#### Clothes:

Several light layers are better than bulky garments.

Choose a poncho or rain-jacket to keep you dry.

#### Tissues/toilet paper/wet-wipes:

Store in a zip-top bag to protect from dirt and moisture.

#### Garbage bags/plastic bags and duct tape:

They can help solve many problems! You can use them for: emergency rain gear; toilets and sanitation when plumbing doesn't work; a bag for valuables; to carry water; to seal cracks in doors and windows; or as privacy screens.

#### Scissors:

Use with care!

Pack sturdy shoes and comfortable clothing!

Source: CARD (Collaborating Agencies Responding to Disasters), (510) 451-3140  
US Department of Homeland Security, [www.ready.gov](http://www.ready.gov);  
Kaua'i Civil Defense Agency, (808) 241-1800

Auntie, what do you want for Christmas?

I have you! I don't need anything else.

Well, can I at least get you something little?

Well, I'd love some safety supplies or a smoke detector!

**YOU CAN...**

**Ask your family for Preparedness Supplies**

**Are you concerned about the cost or work involved in getting important supplies?**

**Do you find that your friends and loved ones sometimes give you gifts you don't want, need or use?**

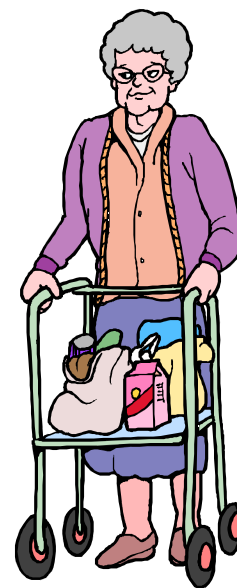


**Ask them to help you become *safe and prepared* by giving you some of the life-saving, time-saving or just stress-saving things you need.**

**It is truly a gift of love to give someone smoke detectors, a cell phone, or any of the items that belong in a Go Kit.**

Source: CARD (Collaborating Agencies Responding to Disasters) (510) 451-3140

# YOU CAN... Store Food!



*Choose foods you enjoy!*

**Canned meats (low-fat)**

**Pasta, rice**



**Cereal or granola**

**Nuts, crackers**

**Dried Fruits**

**Peanut butter**



**Powdered nonfat milk**

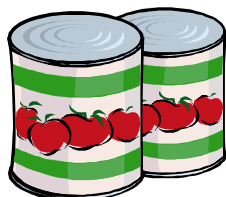


**Canned/Boxed Fruit Juices**

**Canned vegetables (low-sodium)**



**Vitamins**



Avoid salty foods, they will make you thirsty!

Select foods that require no refrigeration, preparation or cooking, and little or no water.



Remember a manual can-opener!

Source: CARD (Collaborating Agencies Responding to Disasters), (510) 451-3140  
US Department of Homeland Security, [www.ready.gov](http://www.ready.gov);  
Kaua'i Civil Defense Agency, (808) 241-1800  
Hawai'i Red Cross, [www.hawaiiiredcross.org](http://www.hawaiiiredcross.org)

For about \$1, you can make photocopies of your vital papers!

## YOU CAN...

Protect your Important Documents!

Put photocopies in a zip-top bag to protect from water and dirt!



- Copies of credit cards / bank account information
- State Identification card or Driver's License
- Medical insurance; Medicare cards; Medicaid cards
- Last will and testament

### Medical Information List

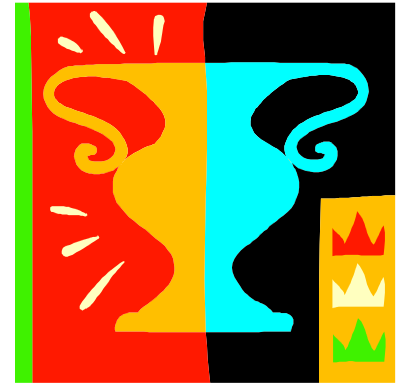
Please complete this form and distribute copies to your Buddy and your important contacts.

|   |                          |
|---|--------------------------|
| <u>Primary Physician:</u>                           | <u>Telephone number:</u> |
| <u>Address:</u>                                     |                          |
| <u>Type of Health Insurance:</u>                    | <u>Policy number:</u>    |
| <u>Allergies:</u>                                   |                          |
| <u>Medical conditions and physical limitations:</u> |                          |
| <u>Medications:</u>                                 | <u>Dosages:</u>          |

Source: US Department of Health & Human Services Office on Disability  
 US Department of Homeland Security, [www.ready.gov](http://www.ready.gov);  
 Kaua'i Civil Defense Agency, (808) 241-1800  
 Federal Emergency Management Agency, [www.fema.gov](http://www.fema.gov)



## YOU CAN... Share your Sucesses!



When I was very young, I learned the importance of storing extra food in my pantry in the case of an emergency. When Hurricane Iniki struck the island, my family knew where to find good food—they came to me!

~Auntie from Lihue

As soon as we heard news of the heavy storm approaching the island, I called my son and we went out to our taro fields to rescue as much of the crop as we could. We were just in time! We ate poi until we were sick of it, but at least we had food!

~Uncle from Hanalei

During the forty days and forty nights of rain, water started to leak through my walls. I asked for help from the nice man who lives next door. He brought over duct tape and garbage bags, and he stopped the leaks!

-Auntie from Kapa`a

My wife grows fruits and vegetables in her garden. I always teased her for spending more time with the plants than with me! But during the Hurricane, the papayas, tomatoes, okra and green onions were a welcome relief from all the canned food!

-Uncle from Anahola

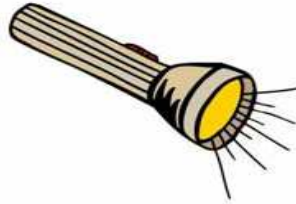
I was afraid to leave my house, but I lived close to the water and knew I was in danger. I called my friend in Kalaheo, and she came over and picked me up! She let me stay with her for over a month, until it stopped raining and we could repair my house.

-Auntie from Koloa

Got a flashlight? You can use it to get help, warn someone of a danger, or as a signaling device

## YOU CAN... Be Prepared Everyday!

Flashlight signals:  
1 = yes  
2 = no  
3 = help!



### Five Easy Things You Can Do to Be Prepared:

- ❑ **CARRY** a keychain flashlight and whistle with you everywhere
- ❑ **NOTE** important information—contacts and resources—and keep it safe
- ❑ **ASK** about preparedness—at your neighborhood center, at your doctor's office, at your local grocery store
- ❑ **TELL** people what they need to know—how to contact you, how to evacuate, how to prepare
- ❑ **PACK** a go-kit that you can carry with you to leave safely in a hurry

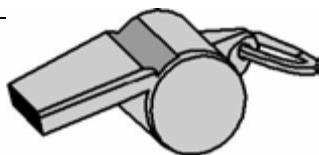
Where should I...?



Go to...



A whistle is louder than your voice! It will last longer and get noticed.



Whistle signals:  
1 blow = yes  
2 blows = no  
3 blows = help!

Source: Kaua'i Civil Defense Agency (808) 241-1800  
CARD (Collaborating Agencies Responding to Disasters) (510) 451-3140  
Hawai'i Red Cross, Kaua'i County (808) 245-4919

# YOU CAN...

## Get More Information!

**Kaua`i Economic Opportunity, Inc.** / 808.245.4077 / keo@keoinc.org  
2804 Wehe Road. Lihue, HI 96766

**Kaua`i County Agency on Elderly Affairs** / 808.241.4470 /  
Pi`ikoi Building. 4444 Rice St, #330. Lihue, HI 96766

**Hawai`i Red Cross, Kaua`i County** / 808.245.4919 /  
4371 Puaole Street, Suite A. Lihue, HI 96766 / www.hawaiiredcross.org

**Kaua`i Civil Defense Agency** / 808.241-1800 /  
Suite 100, 3990 Ka`ana Street. Lihue, HI 96766

**Kaua`i District Health Office** /808.241.3614 /  
3040 Umi Street. Lihue, HI 96766

**The Gas Company (Kaua`i)** / 808.245.3301 / www.hawaiigas.com /  
3990 Rice Street. Lihue, HI 96766

**Kaua`i Island Utility Cooperative** / 808.246.4300 /  
4463 Pahe`e Street, Suite 1. Lihue, HI 96766

**Kaua`i County Department of Water** / 808.245.5444 /  
www.kauaiwater.org / 4398 Pua Loke Street. Lihue, HI 96766

**CARD (Collaborating Agencies Responding to Disasters)** /  
510.451.3140 / www.firstvictims.org

**US Department of Homeland Security** / 202.282.8000 /www.ready.gov

**Federal Emergency Management Agency** / www.fema.gov

**US Department of Health & Human Services Office on Disability** /  
www.hhs.gov/od

